



JANITORIAL SERVICES INSURANCE

MaintenancePro® is a customized program developed to provide insurance for janitorial services, maintenance services and commercial cleaning services.

This program provides the most extensive insurance coverage in the market to accounts that fall primarily into the janitorial and light maintenance segments of the industry, including both commercial and residential cleaning and maintenance. We provide clients with the coverage they need backed by stellar support and service, at a price they'll appreciate!

Eligible Exposures

- Janitorial Services
- Indoor and Outdoor Maintenance
- Window Cleaning
- Carpet and Upholstery Cleaners
- Program is admitted and written in all states except Alaska and Hawaii

Ineligible Exposures

- High Tech Clean Rooms
- Pest Control Services
- Exterior Window Cleaning over 3 Stories
- HVAC Maintenance
- Healthcare Facility Management Involving Bio Waste
- Industrial Equipment
- Refineries or Petrochemical Facilities
- Snow and Ice Removal

Lines of Business

- **General Liability** – Premises and Operations (limits up to \$1M per occurrence /\$2M aggregate)
- **Auto Liability** (limits up to \$1M CSL)
- **Property** (limits up to \$1M)
- **Inland Marine** (limits up to \$1M)
- **Umbrella Liability** (limits up to \$5M)
- **Crime** (limits up to \$100K)
- **Workers' Compensation** (Statutory Limits)

Special Coverages

- ISO Janitorial Services Endorsement
- Limited Pollution Coverage - including cleanup (limits up to \$300k)
- Blanket Additional Insured
- Business income - Dependent Properties

PROGRAM HIGHLIGHTS

- Carrier rated A+ (Superior), Financial size XV by A.M. Best
- Minimum Premium - \$10,000 Package
- Specialized Coverages Not Available Through Typical Products
- World-Class Risk Control Services
- Expert Claims Handling
- Competitive Rates and Flexible Payment Plans
- Superior Customer Service
- Green Industry experts for risk control guidance and proper valuation of your clients operations, property and equipment

RISK CONTROL SERVICES

With our deep industry knowledge and expertise gained from over 30 years of experience in our specialty program classes of business, we are positioned to provide specialized solutions to reduce potential business interruptions, minimize risks, and reduce the frequency and severity of claims.

NIP Group's Proprietary Risk Control Learning Management System (LMS) is available to every insured broker partner

- Each Insured has its own LMS platform
- Unlimited access to hundreds of online training modules with expert content addressing employment liability, OSHA and Safety compliance, Driver Safety, and many other high-risk areas.
- All online and in-person training can be tracked and records maintained for OSHA and other agency compliance
- Each Insured's claim information is available for review and to compare to industry standards
- Risk Control Surveys and Assessments are available to ensure continued best practices
- Industry specific safety resources including policies, procedures, inspection forms, presentations, toolbox talks, and safety bulletins can be reviewed and downloaded
- Stewardship reports can be generated through the automated system.
- Access to a resource library holding thousands of employment-related and workplace best practices articles
- Company specific records, forms, and other resources can be uploaded into the system to create a master resource center for the organization.

Tailored Risk Control Services

- Expert Risk Control staff respond based on request, loss performance, KPI triggers and underwriting reviews
- Consultative visits are scheduled to provide training, perform inspections, and identify risk
- Industry specific safety bulletins are issued on a regular basis to educate insureds
- Proprietary predictive modeling is used to identify accounts that need assistance, resulting in a proactive vs. reactive services model
- Other services provided include:
 - Underwriting/Risk Evaluation
 - Loss Analysis/Root Cause Analysis
 - HR Review
 - Contract Review
 - Job Site Surveys
 - Driver Training Programs
 - Accident investigation training
 - OSHA Training
 - Manager-Supervisor training
 - Commercial Package Training materials including fire/sprinkler maintenance, hail and hurricane preparation, and more

For more information, contact Anthony Ven Graitis at 732-593-9184 or avengraitis@nipgroup.com

Claims Administration

For Claims Administration, NIP Programs partners with a risk solutions provider with 55 years of experience, and expertise across all jurisdictions.

These experienced adjusters and claims professionals leverage data, making savvy decisions to close claims efficiently. They have specialized experience to handle all P&C lines, including Specialty, and the most difficult and complex situations in a straightforward way.

Submission Requirements

- Completed and signed ACORD applications
- Completed and signed NIP Group MaintenancePro Supplemental
- Completed and signed Crane Supplemental (if applicable)
- FEIN Number
- 4 years of currently valued, hard copy loss runs for all lines of business being requested
- MVRs for all drivers of company vehicles (if auto coverage requested)
- Workers' Compensation: Description of safety initiatives, hiring practices, return-to-work and drug testing programs; Experience Modification Worksheet and 3-5 year history (if available)

ABOUT NIP GROUP

NIP Group is a specialized business insurance and risk management intermediary ranked among the 100 largest in the United States. Known for our entrepreneurial spirit, ability to innovate, and unique depth of knowledge in key markets, our experienced employees provide a wide range of brokerage, underwriting, and risk management services to numerous industries.

Please call (800) 446-7647, ext 7758 or email us at submissions@nipgroup.com to obtain a free quote or for more information on options available through our MaintenancePro™ Program.

Visit us at www.MaintenanceProInsurance.com today!

